Use and Care Manual

Specifications

- Length: 78 inches
- Width: 25 inches
- Height: 21 inches
- Weight: 160 pounds
- Upholstery: Faux leather
- Warranty: 2 Years, Limited
- Accommodates up to 350lbs

Therasage Rx 8000 Massage Bed

THERASAGE
Feel the heat!
The Therasage Rx 8000 Massage Bed is designed to target your back’s pressure points along the spine with a precise, relaxing massage. For years, therapists and physicians have recommended the combination of heat and massage to ease chronic back pain, speed recovery from injuries, improve rest, concentration, and promote a general sense of well-being.

Our massage bed employs patented Far-Infrared heat strips that line the inside of the bed. The Far-Infrared heat emitted from these strips will penetrate up to 3 inches into your muscles creating uniform warmth that can be felt for up to one hour after use.

The bed uses customized jade rollers to deliver a thorough head-to-toe massage. The jade absorbs the Far-Infrared heat delivering a penetrating contact-heat to the parts of your body being massaged. Our massage bed also comes with a heated hand-held projector that can be used to target specific areas of pain or discomfort.

Choose one of three preset 30 minute massage programs of Relaxation, Rejuvenation or Shiatsu and allow the 9 jade rollers to traverse over the 67 inch track to provide you with a full body treatment. If you feel the massage is too vigorous, place the softening pad on top of the bed and enjoy a less intense massage session.

For more information and questions about Therasage Corporation inquire by e-mail; please include your mailing address and phone number.

Therasage Corporation
209 E Palmetto Park Road
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Congratulations on your purchase of the Therasage Rx 8000 Massage Bed!
SAFETY INSTRUCTIONS
Read all instructions before using this product. Save these instructions after reading.

**WARNING:** Do not put hands or fingers near the massage mechanism or rollers while this product is running. Touching the mechanism can result in injury from the rollers squeezing together.

**DANGER:** To reduce the risk of electrical shock
Always unplug this product from the electrical outlet immediately after using and before cleaning. Do not reach for this product if it has fallen into water. Unplug immediately.

**WARNING:** To reduce the risk of burns, fire, electric shock or injury to persons
- This product should never be left unattended when plugged in.
- Unplug from outlet when not in use, and before putting on or taking off parts.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Close supervision is necessary when this product is used by, on, or near children, invalids, or disabled persons.
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this product if it has damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return this product to service center for examination and repair.
- Always keep the power cord away from heated surfaces.
- Never operate this product with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the OFF position, then remove plug from outlet.
- Do not massage abdomen when pain is present or if you are pregnant.
- Do not massage any area of the body that is swollen, inflamed, or covered with skin eruptions. Do not use on unexplained calf pain.
- Do not use this product when standing on a damp floor, or when any part of the body is in contact with plumbing or any similar ground.
- Always connect this product to a properly grounded electrical outlet.
- This product is designed to operate on standard 120 Volt 60 Hz house current.
- Do not use this product if noise above normal sound is heard.
- This product is designed for personal in-home use. Commercial use will void warranty.

Safety Precautions
- Comfortable clothing is recommended while using this product.
- This product was meant to be used in a relaxed position. Never force any body part into the backrest area while the rollers are moving.
- Do not allow children to use this product.
- If you feel any abnormal discomfort during the operation of this product, turn off the power immediately and do not use this product. Consult your physician.
- Do not sit on the controller.
- Do not pull on the AC cord.
- Always confirm that there are no obstacles behind this product.
- When using this product after it has been in storage, check to see that the product is operating properly prior to sitting in the product.
- Do NOT ATTEMPT TO REPAIR THIS PRODUCT YOURSELF.

**GROUNDING INSTRUCTIONS**
This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electrical current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether this product is properly grounded. Do not modify the plug provided with the product - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a normal 120-volt circuit and has a grounding plug that looks like the plug illustrated in sketch (A). A temporary adapter that looks like the adapter used in sketches (B) and (C) may be used to connect this plug to a 2-pole receptacle as shown in sketch (B), if a properly grounded plug is not available. The temporary adapter should be used only until a properly grounded outlet (sketch A) can be installed by a qualified electrician. The green colored, rigid ear tab or the like extending from the adapter must be used, it must be held in place by a metal screw.

**WARNING:** This product is equipped with a thermal resetting protection device. This is an added safety feature to protect you and this product from overheating. If the product should suddenly stop and will not start, turn the main power switch, located on the back of the product, off and do not operate the product for at least 30 minutes. Failure to turn the product off may result in the product starting unexpectedly when the device cools.

For all grounded cord-connected products:

![Grounding Methods Diagram]

**Grounding Methods**

- **Grounded Outlet**
  - Grounded Pin
  - Grounded Outlet Box

- **Adapter**
  - Metal Screw
  - Tab for Grounding Screw

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LET’S GET STARTED
Your new Therasage Rx 8000 Massage Bed requires some simple assembly before use. Follow these 10 easy steps to assemble your new bed.

Before we begin, unpack your box and make sure you have all of the following items.

List of Parts

- (A) Arched frames (4)
- (B) Side rails (2)
- (C) Connecting bars (2)
- (D) Handheld control holder (1)
- (E) Sand weight (1)
- (F) Handheld Control
- (G) Front heat unit
- (H) Runner (1)
- (I) Bed (1)
- (J) Comfort pad
- (K) Furniture caps (16)
- (L) Long screws (12)
- (M) Short screws (4)
- (N) Nuts (16)
- Power cord (Not Shown)

1. With the bed sideways, use 2 long screws (L) and nuts (N) to secure the side frame (B) to the bed (I).

2. Connect the arched frames (A) together.
3. Use the long screws (L) and nuts (N) to secure the frame (A) and side frame (B) to the bed (I).

4. Turn the bed to the other side and repeat steps 2 thru 4.

5. Use the short screws (M) to secure the frame (A) with the connecting bar (C).

6. Attach the handheld control holder (D) to the frame (A) and secure with bolt (N).
7. Plug the handheld control (F), front heat projector (G) and the power cord to the control box.

8. Place the runner (H) by using the Velcro strips at each end.

9. The sand weight (E) is to be used over your legs to add pressure against the rollers. The comfort pad (J) is used to give additional padding for your lower back or tailbone.

10. Cover all screw holes with furniture caps (K).

YOU ARE NOW READY TO RELAX.
RELAX and TAKE CONTROL

HAND CONTROL INSTRUCTIONS:
Make sure that the Main Power Switch located on the head of the bed is “On”

Massage Programs
1. Press the hand control “On” button
2. Select one of the individual 30-minute Massages: Smooth, Shiatsu, Revitalize, or QS/Massage.
3. To switch from one selection to another, simply press the new desired button. The bed will automatically switch to the new choice without interrupting the massage timers.
4. To pause or resume any program, just press the selected Massage button.

Vibration
1. Press the hand control “On” button
2. Select any desired massage.
3. Press (Vibration) to add vibration or turn vibration off to any massage option.

Heat
1. Press the hand control “On” button
2. Press “Front Heat” to achieve desired temperature (default is “Low” setting)
   • This will regulate the temperature of the hand held projector.
3. Press “Back Heat” to achieve desired temperature (default is “Medium” setting)
   • This will regulate the temperature of the bed

NOTE: NEVER APPLY FRONT HEAT SOURCE DIRECTLY TO SKIN

NOTE: HEAT ONLY FUNCTION CAN BE INITIATED BY PRESSING ANY HEAT BUTTON ONCE.

QS/Massage
1. Press the hand control “On” button
2. Press “Up” to move the rollers from feet to head
3. Press “Down” to move rollers from head to foot
4. Use this button to manually move the Massage Bed rollers to a desired specific location on your body, or for spot relief.

Manual Mode
1. Press the hand control “On” button
2. Press “Up” to move the rollers from feet to head
3. Press “Down” to move rollers from head to foot
4. Use this button to manually move the Massage Bed rollers to a desired specific location on your body, or for spot relief.

End of Session
Upon completing your personal massage session, press the hand control “On/Off” button to turn the bed off. The rollers will return to the foot of the bed. To shut down the main power, turn off the power rocker switch near the head of the bed.

NOTE: There is an automatic auto shut-off developed for your safety if the bed remains paused for 15-minutes.
MAINTENANCE AND TROUBLESHOOTING

Other than regular cleaning, the Therasage Rx 8000 Massage Bed requires no maintenance.

Apply general cautions for electrical home appliances:
- Keep the product clean and free of dust
- Unplug the unit and allow it to cool before cleaning.
- Clean only with a soft, slightly damp sponge.
- Never allow water or any other liquids to come into contact with the unit.
- Never use abrasive cleaners, brushes, gasoline, kerosene, or paint thinner to clean.

TROUBLESHOOTING

<table>
<thead>
<tr>
<th>PROBLEMS</th>
<th>SOLUTIONS</th>
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| The bed turns on but the remote control does not respond.                | 1. Turn the bed power switch off.  
2. Unplug the power cord from the wall.  
3. Disconnect the remote control and the front heat projector cords from the bed.  
4. Reconnect the remote control and front heat projector cords into the bed, making sure they go all the way in.  
5. Plug the power cord to the wall.  
6. Turn the power switch on and test the bed to see if the problem has been resolved. |
| My front heat projector does not work at all.                            |                                                                                                                                                                                                           |
| The bed begins to work and suddenly stops.                               |                                                                                                                                                                                                           |
| One or more of the front heat projector lights are off                   | You need to replace the light bulbs:  
1. Unscrew the 6 bolts on the back of the front heat projector  
2. Replace the blown out light bulbs with 5W-12V bulbs.  
We recommend the Sylvania 5007 (R5W), which is easy to find at any local auto parts store. |
| There is no power at all when I turn the switch on                       | Unplug the cord from the wall and plug it back in. If there is still no power you need to replace the fuse:  
1. Unplug the Power Cord from the wall and the bed.  
2. Using the tip of a screwdriver, remove the fuse box located below the bed’s female power plug.  
3. Replace the blown fuse with a 250V fuse; your bed comes with a spare fuse clipped on the fuse box or you can easily buy one in your local hardware store. |

If the problem(s) persist after following all of the action steps, please contact your store for further testing and repairing.

WARRANTY INFORMATION

TWO YEAR LIMITED WARRANTY

The Therasage Rx 8000 Massage Bed comes with a limited parts and labor warranty for a period of two years from the date of original purchase, except as noted below.
- The warranty does not cover damage caused by misuse or abuse, accident, or any unauthorized alteration of the product.
- The decision to repair a product is made exclusively by Therasage Corporation after receipt of the defective product. All warranty claims must be accompanied by a copy of the original sales receipt.
- This warranty is the complete and exclusive agreement between you and Therasage Corporation. It supersedes all other written or oral communications related to this product.

DISCLAIMER: Therasage Corporation and it’s affiliates do not provide medical advice, education, or treatment. Far-infrared heat may not be right for you and the information herein should not be relied upon in making decisions about your health. Always consult your physician for medical advice.